

SMS Privacy Policy

Advanced Endocrinology, LLC

15200 Suite 202, Shady Grove Road, Rockville, MD 20850

Anurag Gupta, MD; Tel: 301-297-3330

Effective Date: April 1, 2024

Advanced Endocrinology, LLC (AE, hereafter) SMS Texting Service (the "Service") is a text message service that enables patients of AE ("we", "us", "our") customers to send and receive communications via short message service ("SMS") relating to their healthcare. We respect your privacy and are committed to protecting it through our compliance with this privacy policy ("Privacy Policy").

This Privacy Policy is entered into by and between you and AE et al. This Privacy Policy describes the information we collect from you or that you may provide when you use the Service, and our practices for collecting, using, maintaining, protecting, and disclosing that information.

Acceptance of the Privacy Policy and Terms of Use

This Privacy Policy is effective with respect to any data that we have collected, or collect, about and/or from you, according to our terms of use, found at SMS Texting Program – Terms and Conditions, which are incorporated herein by reference. Please read this Privacy Policy carefully before you use the Services. By using the Service you accept and agree to be bound and abide by this Privacy Policy. If you do not want to agree to the Terms and Conditions or this Privacy Policy, you must not access or use the Services.

Contact Information

If you have any questions or comments or you have a concern about the way in which we have handled any privacy matter, please contact us at: aestaff@advancedendo.org

No Collection of Personal Information

We do not knowingly collect any personally identifiable information about you through your use of the SMS text messaging service. We reserve the right to delete any information we believe to be in violation of this Privacy Policy.

Security

If a security breach causes an unauthorized intrusion into our system that materially affects you, then we will promptly notify you in accordance with applicable legal requirements.

No Liability

You understand that electronic communications may be accessed by unauthorized parties when communicated across the Internet, network communications facilities, or other electronic means. You agree that we are not responsible for any electronic communication and/or any of your data which may be lost, altered, intercepted or stored without authorization during the transmission of any data whatsoever across networks not owned and/or operated by us. We do not guarantee

that your information will not be misused or disclosed to third parties. We will not have any liability to you for any such misuse or disclosure.

Except as required or allowed by law, we will not use or disclose your information for any purpose for which you refuse us consent or later withdraw your consent. If you withdraw consent, you agree that in spite of this withdrawal we may continue to use the information previously provided to us to the extent that we are legally or contractually obligated to do so and to the extent necessary to enforce any contractual obligations you may have to us.

Changes to this Privacy Policy

We reserve the right to make changes to this Privacy Policy and to our information gathering and dissemination practices. If we decide to change this Privacy Policy, which we may do at any time without notice to you, we will post those changes. We suggest that you periodically check the site for changes to this Privacy Policy.

.